



TELECOMMUNICATION COSTS are commonly organisation's third largest expense. Do you control them?

- Do you often find your phone bills unreasonably high?
- How do you know that telecoms charge you precisely as they should?
- Do you monitor your telephone network's usage and effectiveness?
- Do you know your major phone traffic 'generators', what calls were made by whom and when, and what is their productivity?
- How much your telephone system is secured against fraud or abuse? How can you know if there are not any 'unusual' calls in 'unusual' time?

We provide you with the tool to

**ANALYSE** the use of your telephone system  
**CONTROL** the telephone traffic and bills  
**ALLOCATE COSTS** for telecommunications to projects, clients and departments

Обем разговори по направление ▼ Покази филтъра ▼ Определи списък ▼ Експорти във XML ▼ Запис като продължителна справка

Направление	Обща продължителност	Обща разговори	Обща стойност	Графика
Local	41:53:32	1194	173,93 лв.	
Mtel	16:30:42	548	573,51 лв.	
Global	7:03:55	264	240,93 лв.	
Атина -Гърция	2:53:58	28	26,52 лв.	
Vivatel	0:42:59	30	18,61 лв.	
Турция-Фиксирани	0:39:47	8	12,08 лв.	
Гаран	0:31:41	6	2,91 лв.	
Израел -мобилни	0:21:42	3	10,86 лв.	
Яйбол	0:20:29	1	1,55 лв.	
Гърция-Мобилни	0:20:05	6	12,33 лв.	

## Expert Vision CallXpert®

is a system that provides comprehensive management reporting on the telephone traffic and expenses for organizations with intensive internal and external communications.

The information is provided fast and easy, from any PC with an internet browser.

The benefits:

**REDUCED COSTS** for telecommunications

**HIGHER EFFICIENCY AND PRODUCTIVITY**

**IMPROVED SECURITY** for your business

- Powerful detailed reporting** to monitor the telephone traffic and usage – anytime, anywhere, customized or standard, scheduled and on-demand
- Tool for telephone bills verification and costs charge-back** to business units and/or clients
- Potential for more **business-focused telephone use, improved information security, employees' productivity and efficiency**
- Flexible configuration** according to organization's infrastructure; **data collection from different systems, devices and various physical locations**
- Web-based interface** and data export in **XML-format** enabling connection to other information systems
- High system productivity** - one of the few call accounting systems on the market, processing **over a million phone calls per month**



- ✓ **Automatic detection** of telephone posts and out-bound lines with their default settings, as well as of in-bound and out-bound telephone traffic. Every telephone post can be member of unlimited number of groups, and each group – to have unlimited number of member telephone posts.
- ✓ **For each telephone post and group unlimited number of tariffs** can be defined and each tariff can have *validity periods set*. **Expert Vision CallXpert** automatically applies a new tariff for its validity period and re-calculates telephone costs if tariffs for *past time periods* happen to be defined later on. Each tariff can have unlimited number of *destinations* with specific cost calculation method (e.g. addition of mark-ups or surcharges).
- ✓ **Unlimited number of detailed pre-set and customisable reports** allow the management to analyse telephone network's traffic and usage *by source / extension, destination* (local, long-distance, international, mobile, etc calls), *date and time, duration, tariff, frequency* and combination of the above criteria. This helps to outline the major traffic generators and destinations, re-evaluate tariff plans and services, measure and set new targets for employees' phone productivity, allocate telephone costs and charge these back to various cost centres and business units.
- ✓ **Possibility to directly reduce organisation's telephone costs** through setup and tracking of monthly *individual or group* telephone bill *limits* as well as to cut off the outbound traffic of telephones having reached specified percentage of these limits.
- ✓ Detection of, alerts for and prevention against **cases of abuse or fraud of the telephone network** - occurrence of 'suspicious' calls (meeting certain stated criteria): e.g. traffic to specified destinations, with great frequency, in stated timeframes, etc. Having this information gives the system administrator the opportunity to take preventive measures.
- ✓ **Possibility to set report generation schedules**

**CallXpert is optimised** for Cisco Call Manager, Siemens, Ericsson, Alcatel, Nortel, Lucent, Panasonic and many other environments

**In order to work with the system the users need to have only a PC with installed Internet Explorer 6.0 or Mozilla Firefox 1.5 or later versions and to be able to use the browser.**



ExpertVision

**VISION AND EXPERT SOLUTIONS**

for your success

**Expert Vision Ltd. is a dynamically growing young software company specialized in development of integrated IT solutions for the sphere of telecommunications.**

It was created by professionals with extensive experience in the field who had proven deep understanding of telecom business specifics and their top-level expertise in the area of modern information technologies.

Expert Vision has determined for its mission to offer the business organizations high-tech solutions, significantly increasing their productivity, effectiveness, efficiency and leading to business processes' improvement. Company's professional experience to date includes development, implementation and integration of information systems for clients of UK, USA, Bulgaria and other countries.